

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 25th day of June 2020
C.G.No:127/2019-20/ Ongole Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Independent Member

Between

Sri. I. Pedda Guravaiah,
Westnaidupalem,
Kurichedu,
Prakasam

Complainant

AND

1. Assistant Executive Enigneer/O/Kurichedu
2. Deputy Executive Engineer/O/Darsi
3. Executive Engineer/O/Kanigiri

Respondents

ORDER

1. The Complaint is presented in respect of delay in releasing agriculture service to the complainant.
2. Respondent No.3 filed written submission stating that applicant paid the development charges and security deposit on 29.07.2019 . The materials were drawn on 08.08.2019 and poles were also transported to the site, but neighbours objected on the ground that there is standing castor oil and beans crop. Subsequently the work was completed on 25.02.2020.
3. When the consumer was contacted by the staff of the forum on 27.05.2020 at 12.45 P.M brother of the consumer by name Pitchaiah answered the phone and informed that the work is completed and power supply is given.
4. In view of grievance of the complainant is resolved the complaint is disposed off in

favor of the complainant.

DESPATCHED

DATE

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If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 25th June 2020.

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order

U.S. Mead Vbl g
25/6
Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.